Managed Care Resources

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LeadingAge®
Center for Managed Care
Solutions & Innovations

The following links are resources for members to explore when they need more information on managed care. This is not an exhaustive list of resources available on the topic, but a good starting point to explore both Medicaid and Medicare managed care on the state and federal level. Please review your state resources when looking to participate and navigate through managed care plans.

Federal Medicare Managed Care Resources

Details on How Medicare Advantage Plans Work: https://www.medicare.gov/sign-up-change-plans/types-of-medicare-health-plans/medicare-advantage-plans/how-do-medicare-advantage-plans-work

Medicare Managed Care Manual (CMS): https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Internet-Only-Manuals-IOMs-Items/CMS019326.html

Medicare Managed Care Grievances & Appeals: https://www.cms.gov/Medicare/Appeals-and-Grievances/MMCAG/index.html

Medicare Regulations: 42 CFR Part 405-426: https://www.law.cornell.edu/cfr/text/42/chapter-IV/subchapter-B

Medicare Advantage Regulations – 42 CFR Part 422, Subpart A: https://www.law.cornell.edu/cfr/text/42/part-422/subpart-A

Federal Statutory Authority – 42 USC Section 1395, et seq.: https://www.law.cornell.edu/uscode/text/42/chapter-7/subchapter-XVIII

Medicare Advantage Resources

Medicare Advantage/Part D Contract and Enrollment Data: https://www.cms.gov/Research-Statistics-Data-and-Systems/Statistics-Trends-and-Reports/MCRAdvPartDEnrolData/index.html?redirect=/mcradvpartdenroldata/

CMS Special Needs Plan Comprehensive Report. Updated monthly and available at: https://www.cms.gov/Research-Statistics-Data-and-Systems/Statistics-Trends-and-Reports/MCRAdvPartDEnrolData/Special-Needs-Plan-SNP-Data.html

Medicare Part C and D Performance Data – Star Ratings: https://www.cms.gov/medicare/prescription-drug-coverage/prescriptiondrugcovgenin/performancedata.html

CMS Network Adequacy Requirements 2018: https://www.cms.gov/Medicare/Medicare-Advantage/MedicareAdvantageApps/Downloads/2018-Network-Adequacy-Guidance.pdf

Kaiser Family Foundation Medicare Advantage: http://kff.org/medicare/fact-sheet/medicare-advantage/

MEDPAC Medicare Advantage plan payment basics: http://www.medpac.gov/docs/default-source/payment-basics/medpac_payment_basics_16_ma_final.pdf

Understanding Risk Adjustment in Medicare Advantage," Better Medicare Alliance, June 2017: https://bettermedicarealliance.org/sites/default/files/2017-07/Understanding%20Risk%20Adjustment_June2017.pdf

Key Medicare Advantage Dates and Action Items for States Contracting with Dual Eligible Special Needs Plans: https://www.integratedcareresourcecenter.com/PDFs/Key_MA_Dates_for_States_Contracting_with_D-SNPs.pdf

2018 Medicare Advantage Plans by State: https://q1medicare.com/MedicareAdvantage-PartCHealthPlanMAPDStateOverview.php

Federal Medicaid Managed Care Resources

US Government Medicaid Managed Care Information: https://www.medicaid.gov/medicaid/managed-care/index.html

Overview of Medicaid Managed Care: https://www.ncd.gov/policy/chapter-1-overview-medicaid-managed-care

Reference Guide to Federal Medicaid Statutes and Regulations: https://www.macpac.gov/reference-guide-to-federal-medicaid-statute-and-regulations/

Federal Regulations on Managed Care – Title 42, Part 428 of the Federal Code of Regulations: https://www.ecfr.gov/cgi-bin/text-idx?rgn=div5&node=42:4.0.1.1.8

State Managed Care Profiles and Data Collections: https://www.medicaid.gov/medicaid/managed-care/state-profiles/index.html

Managed Care Organization HIE Policy: https://www.medicaid.gov/medicaid/data-and-systems/hie/managed-care/index.html

Alabama: http://www.medicaid.alabama.gov/content/5.0_Managed_Care/

Alaska: http://dhss.alaska.gov/HealthyAlaska/Pages/Redesign/Redesign_news.aspx

Arizona: https://www.azahcccs.gov

Arkansas: https://medicaid.mmis.arkansas.gov

California: http://www.dhcs.ca.gov/services/Pages/Medi-CalManagedCare.aspx

Colorado: https://www.colorado.gov/pacific/hcpf/colorado-medicaid

Connecticut: https://www.ct.gov/oha/cwp/view.asp?a=4363&q=520616

Delaware: https://dhss.delaware.gov/dhss/dmma/faqs.html

Florida: http://ahca.myflorida.com/Medicaid/statewide_mc/

Georgia: https://dch.georgia.gov/medicaid

Hawaii: https://medquest.hawaii.gov/en/members-applicants/already-covered/health-plans.html

Idaho: http://healthandwelfare.idaho.gov/Medical/Medicaid/tabid/123/Default.aspx

Illinois: https://www.illinois.gov/hfs/medicalclients/managedcare/Pages/default.aspx

Indiana: https://www.in.gov/medicaid/members/170.htm

Iowa: https://dhs.iowa.gov/iahealthlink

Kansas: https://www.kancare.ks.gov

Kentucky: https://chfs.ky.gov/agencies/dms/dpqo/mco-cmb/Pages/mco-options.aspx

Louisiana: http://ldh.la.gov/index.cfm/page/220

Maine: https://www.maine.gov/dhhs/oms/mgd_care/mgd_care_resources.html

Maryland: https://mmcp.health.maryland.gov/Pages/home.aspx

Massachusetts: https://www.mass.gov/topics/masshealth

Michigan: https://www.michigan.gov/mdhhs/0,5885,7-339-71551_2945_42542_42544---,00.html

Minnesota:
http://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&RevisionSelectionMethod=LatestReleased&dDocName=id_018058

Mississippi: https://medicaid.ms.gov/programs/managed-care/

Missouri: https://dss.mo.gov/mhd/mc/

Montana: https://dphhs.mt.gov/MontanaHealthcarePrograms/MemberServices

Nebraska: http://dhhs.ne.gov/medicaid/Pages/med_medcontracts.aspx

Nevada: http://dhcfp.nv.gov/Members/BLU/MCOMain/

New Hampshire: https://www.dhhs.nh.gov/ombp/caremgt/index.htm

New Jersey: https://www.state.nj.us/humanservices/dmahs/info/resources/care/

New Mexico: http://www.hsd.state.nm.us/LookingForAssistance/centennial-care-overview.aspx

New York: https://www.health.ny.gov/health_care/managed_care/

North Carolina: https://files.nc.gov/ncdhhs/documents/PHPs-in-Medicaid-Managed-Care-PolicyPaper_revFINAL_20180516.pdf

North Dakota: https://www.nd.gov/dhs/services/medicalserv/medicaid/managedcare.html

Ohio: http://medicaid.ohio.gov/provider/ManagedCare

Oklahoma (N/A): http://www.okhca.org/individuals.aspx?id=94&menu=42

Oregon: https://www.oregon.gov/oha/HSD/OHP/Pages/Coordinated-Care-Organizations.aspx

Pennsylvania: http://www.healthchoices.pa.gov/info/about/

Rhode Island: http://www.eohhs.ri.gov/Consumer/FamilieswithChildren/HealthcarePrograms.aspx

South Carolina: https://msp.scdhhs.gov/managedcare/resource/managed-care-health-plan-contact-information

South Dakota: https://dss.sd.gov/medicaid/providers/programinfo/mcare/

Tennessee: https://www.tn.gov/tenncare/members-applicants/eligibility/tenncare-medicaid.html

Texas: https://hhs.texas.gov/services/health/medicaid-chip

Utah: https://medicaid.utah.gov/managed-care

Vermont: http://www.greenmountaincare.org/health-plans/medicaid

Virginia: http://www.dmas.virginia.gov/#/index

Washington: https://www.hca.wa.gov/health-care-services-and-supports/apple-health-medicaid-coverage

West Virginia: https://dhhr.wv.gov/bms/Members/Managed%20Care/MCOcontracts/Pages/default.aspx

Wisconsin: https://www.dhs.wisconsin.gov/familycare/mcos.htm

Wyoming: https://health.wyo.gov/healthcarefin/medicaid/