**Communication**

**Competency**

Post Test- Answer Key

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**Post Test– Communication Competency**

**Answer Key**

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| **Question** | **Answer** |
| 1. The Federal Requirements indicate that a facility must include effective communication as mandatory training for direct care staff. | TRUE |
| 1. It is not necessary to engage in meaningful communication about their care with a resident who is cognitively impaired. | FALSE-It is always important to engage in meaningful communication, explaining the steps for care and asking resident for input, even if cognitively impaired. This will assist in the resident’s comfort level with staff and providing them with dignity and respect during care with a positive and caring approach. |
| 1. It is important to ensure resident who needs a hearing aid to have it placed and on before discussing any resident care or facility events with the resident. | TRUE |
| 1. Resident’s with cognitive disorder need more time to process communicated message. | TRUE |
| 1. Documentation on a resident change of condition in the medical record is a form of communication. | TRUE |

Employee Printed Name\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Employee Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_