**Cultural Competency**

Training Plan

**Training Plan – Cultural Competency**

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| **Training Name: Cultural Competency** | | |
|  | ❑ **Training** ❑ **Simulation** ❑ **Workshop** 🗹 **Presentation** | |
| ***Training Objectives*** | Upon completion of this presentation, attendees should be able to:   1. Define Cultural Competence and describe why it is important in the healthcare field 2. Discuss policies, procedures and practices associated with Cultural Competence 3. Discuss the importance of documentation regarding Cultural Competence | |
| ***Connection to Overall Project Goals*** | * This training is part of the overall project to educate and support nursing facility operators and staff regarding the revised requirements of participation for nursing homes. | |
| ***Participants:***  ***Who should attend?*** | For the purposes of this education, we will refer to the regulations for the competency for Cultural Competency  Education is offered in slide presentation form with speaker’s notes for use by each facility. | |
| **What training should they attend before this one?** | * No pre-requisite |
| **What training should they attend after this?** | * No specific follow-up training |
| ***Facilitators:***  ***(How many trainers should participate and whom?)*** | ***One presenter will be needed to facilitate the presentation, discussion and post-test*** | |
| ***Logistics Requirements*** | ***What is needed?*** |  |
| * Room for training * Projector * Screen or other blank light colored surface |  |

**TRAINING RESOURCES**

* Centers for Medicare & Medicaid Services State Operations Manual, Appendix PP – Guidance to Surveyors for Long Term Care Facilities (Rev. 173, 11-22-17): <https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/downloads/som107ap_pp_guidelines_ltcf.pdf>
* Centers for Medicare & Medicaid Services Long-Term Care Facility Resident Assessment Instrument 3.0 User’s Manual, Version 1.16. October 2018: <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/NursingHomeQualityInits/MDS30RAIManual.html>
* Centers for Medicare & Medicaid Services. LTC Survey Pathways (Download): <https://www.cms.gov/medicare/provider-enrollment-and-certification/guidanceforlawsandregulations/nursing-homes.html>
* Consider Culture, Customs, and Beliefs: Tool #10. Content last reviewed February 2015. Agency for Healthcare Research and Quality, Rockville, MD. <https://www.ahrq.gov/professionals/quality-patient-safety/quality-resources/tools/literacy-toolkit/healthlittoolkit2-tool10.html>
* The National Standards for Culturally and Linguistically Appropriate Services in Health and Health Care - Office of Minority Health. April 2012: <https://www.thinkculturalhealth.hhs.gov/pdfs/EnhancedCLASStandardsBlueprint.pdf>
* National Quality Forum (NQF). A comprehensive Framework and Preferred Practices for Measuring and Reporting Cultural Competency: A Consensus Report. Washington, DC: NQF; 2009.
* *Increasing Multicultural Understanding.* Don Locke. Deryl Bailey. SAGE Publications, Inc. 2014
* *Reaching for cultural competence.* Linda Smith. Nursing2013. June 2013. Volume 43, Issue 6, pages 30-37.