

October 29 - November 1, 2017

Ernest N. Morial Convention Center | New Orleans, LA

FACILITY MANAGEMENT

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Sun.,	COCT	79

3:30 - 5:00 p.m.

- 72-A. Housekeeping Benchmarks and Best Practices
- 73-A. HUD Management and Occupancy Reviews: Compliance Guidance
- 113-A. Integrating Bicycling Into Senior Living Design
- 114-A. Senior Living Design Options for the Future Consumer
- 146-A. Creating an Emotionally Intelligent Leadership Culture
- 148-A. Developing Tomorrow's Leaders

Mon., Oct. 30

8:00 - 9:30 a.m.

- 4-B. Technology-Driven Business Model Disruption: The Next Decade
- 76-B. What Characterizes a High Performing Organization?
- 115-B. Interior Design Strategies To Strengthen Your Brand
- 116-B. Nature Meets Nurture: Designing a WELL Building
- 149-B. Harnessing Resident Engagement To Improve Team Member Retention
- 150-B. Attracting and Retaining a Quality Workforce
- 151-B. Insights From the Next Generation of Leaders

3:30 - 5:00 p.m.

- 39-C. Expansion Beyond an Existing Life Plan Community
- 117-C. Building a Socially Connected, Age-Friendly Future
- 118-C. 2017 Design for Aging Forum
- 152-C. Building a Healthy Work Environment: Aligning Behavior With Culture
- 153-C. WeCare Connect: An Employee-Driven Retention Strategy

Tues., Oct. 31

8:00 - 9:30 a.m.

43-D. Repositioning a Multisite Organization

- 80-D. Crisis Management and Communications
- 81-D. Making the Practical Link Between Quality and Risk Management
- 119-D. Design Strategies for Big Living in Small Spaces
- 120-D. Breaking Barriers With Regulatory Change
- 135-D. Urban Gardening and Farming in Assisted Living

10:00 - 11:30 a.m.

- 46-E. Financing and Design of Affordable Senior Housing
- 121-E. Designing Indoor Environments for Improved Quality of Life
- 122-E. Building BoomTown: A New Intergenerational Lifestyle Model
- 158-E. Developing a Collaborative Organization
- 159-E. Work-Study Programs: Engaging Tomorrow's Workforce

3:30 - 5:00 p.m.

- 11-F. Protecting Your Data From Cyber Crime
- 48-F. From Traditional Skilled Nursing to Green House® Model
- 86-F. Disaster Planning: Be Prepared
- 123-F. Memory Support Design 2020
- 124-F. Senior Living Development in Retail and Cultural Districts

Wed., Nov. 1

8:00 - 9:30 a.m.

- 13-G. Technology Master Planning for the Future
- 51-G. Essential Financial Benchmarks for Life Plan Communities M
- 69-G. Addressing Occupancy and Operational Challenges
- 88-G. Creating an Amuse-Bouche Hospitality Culture
- 89-G. REAC Success Without the Stress
- 90-G. Addressing the Challenges for Senior Living: 2018 and Beyond
- 110-G. Mitigating Risk To Achieve Excellence
- 125-G. Demystifying Affordable Senior Housing in an Existing Community
- 126-G. The Next Generation of Senior Living: Designing for the Boomer Consumer
- 164-G. Moving up the Ranks: Lattice vs. Ladder

11:30 a.m. - 1:00 p.m.

- 15-H. Strategic Planning To Guide Technology Initiatives
- 91-H. Using Visual Management Tools for Continuous Quality Improvement
- 112-H. Developing a Compliance Infrastructure
- 127-H. Repositioning Conventional Dining Solutions
- 128-H. Rural Development With Big City Expectations